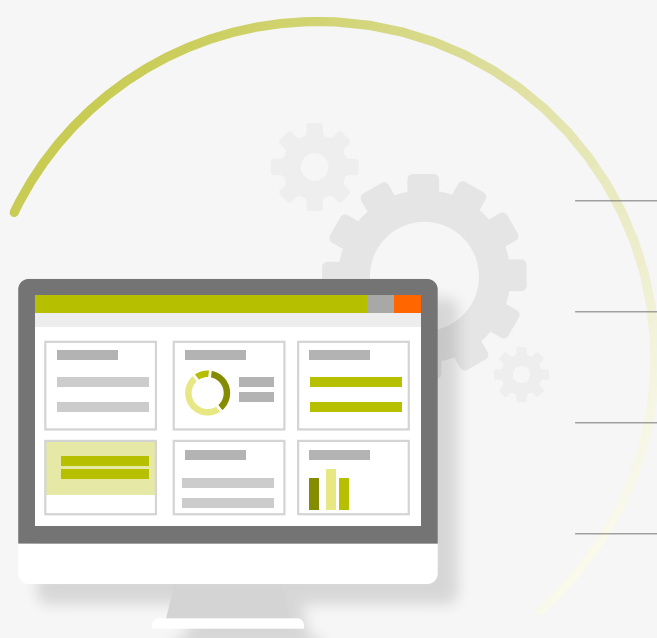


Recommendations for use of online banking

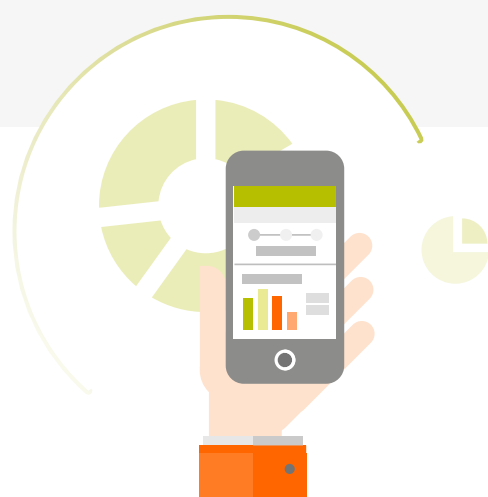
FEATURES OF e-Crédit ONLINE BANKING



With e-Crédit online banking you can carry out your daily banking transactions

- Make **transfers** and **account movements**.
- Download **receipts** and check your **correspondence**.
- **Keep track** of your **investments**.
- **View all movements** in your accounts and your cards.

Remember that you can also access your account from your mobile phone via the **Crédit Andorrà application**.

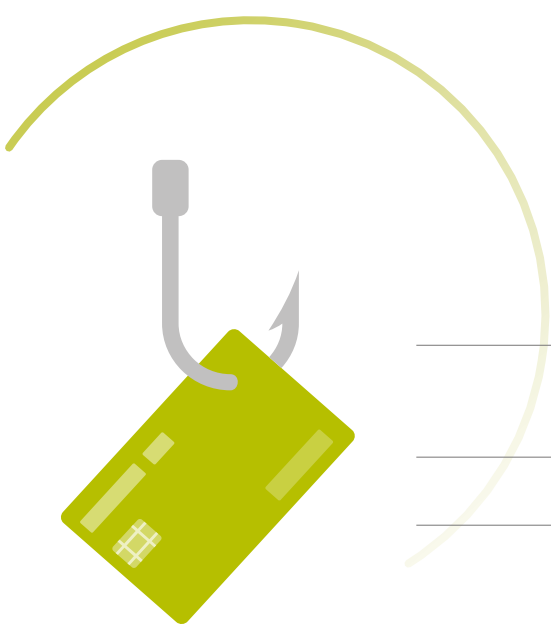


DO YOU HAVE ANY QUESTIONS ABOUT e-Crédit ONLINE BANKING?

If you have doubts about how e-Crédit online banking works, the **help centre** here will help you find an answer to your every question:



SAFETY IN YOUR DAILY BANKING



You might be increasing your online activity these days. For that reason, we would like to remind you that **Crédit Andorrà will never ask you**, for any confidential information such as passwords or secret numbers via email, forms, **social networks**, or any other means.

Remember these **anti-phishing tips** to protect you from fraud:

- Do not answer emails or SMS asking for personal data or passwords.
- Do not trust texts that may seem strange to you.
- Check the email address of the person who is writing to you.

With e-Crédit online banking you can operate with confidence, peace of mind, and confidentiality using the **Secure E-Commerce service**, the **Cybertargeta** and **SMSCrédit alerts**.



REMOTE CARE AND SELF-SERVICE

Remember you can also access **Línia Directa Crèdit** and a large **network of ATMs, cash deposit machines**, and **change machines**.

Línia Directa Crèdit: an immediate telephone banking service available Monday to Friday from 8.30 am to 6 pm where you can check your accounts and operate easily, quickly and safely, without having to go to your local branch.

Telephone +376 88 88 88
Whatsapp +376 32 08 88



To make payments, we recommend using **debit or credit cards** and **avoiding physical transactions**.